



Effective June 24, 2020

Hospital visitation and screening

BRMC and OGH will allow one same visitor for the duration of the patient's stay, as designated by the patient, from **3-7 p.m., daily**.

- Please do not come to the hospital if you are ill or suspect you have been exposed to COVID unless to seek care.
- Visitors must remain in the patient's room for the duration of their visit unless otherwise directed by staff.
- Visitors should have identification.
- All visitors must be 18 years of age.
- Masks must be worn at all times. Visitors who refuse to comply will be asked to leave.
- Anyone arriving at the hospital will be screened for COVID symptoms including a temperature check prior to entering the hospital.
- Visitors will be reminded to wash their hands and use alcohol-based hand sanitizer frequently, especially before and after entering a patient's room.
- Obstetrics patients will be allowed one support person during the stay and one visitor from 3-7 p.m.
- Pediatric patients will be allowed one parent/caregiver visit during the stay.
- Emergency department patients will be allowed the same one visitor during the triage phase and in the patient room during the ED stay.
- As required by the state, all visitor contact information will be documented upon entrance to the hospital.

Visitor limitations

Visitation will **not** be permitted for

- COVID/COVID suspected patients
- The Pavilion at BRMC
- OGH's Marie Lorenz Outpatient Dialysis Center
- Behavioral health units at BRMC and OGH

Exceptions will be made, on a case-by-case basis, for end of life/palliative care and other special circumstances as determined by the nurse manager. Specific policies are in place as determined by state regulations.

Emergency Department visitation

- One (1) visitor is permitted with the patient during triage. The visitor will not be allowed in the waiting room, they must return in their car until the patient is in a room. Visitors will remain in the patient's room throughout the visit except when directed by hospital staff to leave during aerosol-generating procedure or other procedures during which visitors are usually asked to leave. Staff will direct visitor to a designated area. If they leave the ED proper for any reason they will not be allowed back in.

Emergency Department con't

- All visitors must be greater than 18 years of age except in rare exceptions as determined by the hospital.
- All visitors must be screened for COVID-19 symptoms which includes a temperature check. Any visitor with a temperature greater than 100.0 degrees Fahrenheit will not be permitted to visit.
- Visitors must wear a face mask upon entry to the facility and must wear the mask at all times while inside the hospital. A cloth face mask is acceptable but must cover the nose and mouth. Visitors who fail to wear a mask will be asked to leave the building.
- All visitors will receive written information on visitation guidelines, how to perform meticulous hand hygiene. If PPE is required and you need assistance with applying a gown and gloves please ask a member of the health care team. Adherence to these procedures will be monitored by nursing staff.
- If the ED patient is admitted to the hospital, the visitor may accompany them to their room during inpatient visiting hours (3pm to 7 pm only). If they are admitted outside of visiting hours, the visitor must leave the building and return during visitation hours.

Ambulatory & Same Day Surgery

- Patients undergoing same day procedures may be accompanied to the facility by a companion and that companion may remain with the patient through the initial intake process; and may rejoin the patient for the discharge process.
- Visitors may not be present during procedures and recovery room except for pediatrics, childbirth, and patients with an intellectual, developmental, or other cognitive disability.
- Companions/visitors will be asked to leave the building and return when called by staff.

We have taken precautions to protect and maintain our patients and your safety during the COVID-19 pandemic. As we move forward to increase visitation it is important you follow these infection control tips:

- 1. Wash your hands or use alcohol-based hand sanitizer frequently, especially before and after entering a patient's room. Wash for at least 20 seconds; rub sanitizer in your hands until it is dissolved.**
- 2. Safely put on your mask and keep it on for the duration of your visit.**
 - Perform hand hygiene
 - Secure elastic bands behind your ears
 - Fit flexible band to nose bridge
 - Fit snug to face and below chin
 - Completely cover nose and mouth



We apologize for any inconvenience and appreciate your cooperation.

OGH and BRMC have taken precautions to protect and maintain your safety during the COVID-19 pandemic. As the states begin to move forward with reopening, we recognize that visitors are an important part of your recovery process. Please talk to your healthcare provider about specific risks associated with having visitors.